Code of Practice

Guide to the Desludging of Sewage Treatment Systems
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1. Scope
This guide outlines what sludge is, where it comes from and the need for its safe removal and legal disposal.

2. Introduction
Sludge production is a natural process which happens in all correctly operating sewage treatment systems and de-sludging is crucial to the continued correct and satisfactory performance of sewage treatment plants.

This guide has been created to enable owners and users to understand the operation of sewage treatment systems, especially how and why they produce solids (called sludge) and why it is important to remove it periodically. It should be read in conjunction with the manufacturers’ literature and other supporting guidance documentation.

It is not a definitive document but it does provide an outline of sludge development and its removal, correct and safe disposal that all reputable disposal contractors should provide as part of the de-sludging service.

Non-mains sewage treatment system owners should enter into a maintenance contract with a competent operator which uses suitably qualified personnel who have passed the British Water Maintenance and Servicing Training Scheme. A list of certified maintenance engineers is available on the British Water website.

3. What is sludge and where does it come from?
Sludge is the solid matter produced in and by all sewage treatment systems. It consists of inert solids and biological matter.

The inert solids come from the solid matter flushed into the sewage system from the toilet, the kitchen, laundry and washing in the household.

Some of the biological matter is in the wastewater but most is produced as a consequence of the natural processes (growth of micro-organisms) which are an essential part of the operation and actions of the treatment plant as it purifies the wastewater (sewage).

Most sewage treatment systems involve a number of stages.

- The plant first removes solids that will settle (sink to the bottom of the tank) easily, this is a simple settlement process and it also reduces the number of subsequent stages.
- The remaining pollution that does not settle is broken down by natural biological processes and in doing so produces more solids which settle out.
- A correctly operating sewage treatment plant produces
  - i. a clear water effluent that can safely be discharged locally into the environment, and
  - ii. sludge containing inert solids and solids produced by the operation of the plant itself and which needs to be removed regularly and disposed of safely and correctly.
If you allow someone else to deal with the waste on your behalf (like the vacuum tanker operator) it is your duty to make sure that:

- The person is authorised to take the material away – ask them to produce evidence and check that they are registered with the Environment Agency as a waste carrier. If they cannot do this don’t allow them to take the sludge away and contact the Environment Agency.

- The waste sludge is properly disposed of. Most sludge is either taken to a licensed waste reception facility or sewage treatment works or legitimately disposed of to land.

- You should receive a Transfer Note - this should describe the quantity and type of waste that has been taken away, and ensures that the operator is handling and disposing of the sludge correctly. You must keep copies of transfer notes for a minimum of 2 years.


7 De-sludging frequency

Normally manufacturers make recommendations and the desludging intervals, as defined in the Operation and Maintenance manual, should be followed. In the absence of a manual or any recommendations the following intervals are suggested:

- Domestic Sewage/Wastewater Treatment Plants – half-yearly
- Commercial Sewage/Wastewater Treatment Plants – quarterly

It should be recognised that there are occasions when these guidelines can be varied. In the case of a lightly loaded treatment plant the time between desludging operations may be longer than would normally be recommended. You should be guided by your supplier/service provider or the company with which you have a maintenance contract.

8 Vacuum/Suction Tanker visits

It is good practice that the sequence of operations should be as follows:

- The tanker driver reports to the house-holder or site contact
- The driver should take care with vehicular access – width/height/ground stability in and out; paying careful attention to avoid property damage including spillages & oil leaks at all times
- Responsible Waste Contractors (desludging companies) will audit their services and assure a competent and reliable standard. They should provide feedback on the state of the sewage treatment plant if the visit is not supervised by a suitably qualified Sewage Treatment Plant Engineer
- The responsibility for organising a de-sludging contract should be agreed between the client (owner) and the
supplier/contractor when the sewage treatment plant is installed or ownership transferred, it can be included within the service contract

- The de-sludging process, irrespective of plant type or manufacturers’ instructions, should move logically through the system generally from the Primary Zone to the Humus/Final Settlement zone and include both primary and/or final effluent pumping stations if they are part of the system. It should follow the sequence:
  - first should be the removal of the crust
  - then the settled sludge
  - followed by clearing any deleterious material throughout the system including all other accumulated sludges
- Jet-washing throughout the sewage/wastewater treatment plant to be carried out if and as required in accordance with the manufacturers’ instructions
- All tanker service technicians should be aware of correct and proper methods of desludging and have a general idea of the governing legislation

- Tanks in the system should be re-primed/filled as soon as possible after emptying, especially in wet conditions where a local water table is close to tank installation depth or the biozone is left exposed
- Tanker drivers and operating companies should advise on access requirements; the optimum distance for de-sludging is generally 30 metres linear distance from closest hard standing for the tanker

9 Check the qualification/references of the desludging contractor

It is wise to check that the contractor has suitable regard for regulatory compliance, Health and Safety, correct disposal of sludge and good working practices. The provision of references who have agreed that they can be contacted will be helpful.

Please note:
1. The sewage treatment system should be sized in accordance with the British Water design Code of Practice Flows and Loads 3 which can be downloaded from http://www.britishwater.co.uk/publications/publications_and_technical_guides.aspx
2. It is advisable that a service agreement is entered into with a company with suitably qualified staff, preferably staff who are listed on the British Water list of Accredited Service Engineers which can be viewed at http://www.britishwater.co.uk/ptp_engineers/Accredited_Service_Engineers.aspx
3. Use of the design Code of Practice and accredited service engineers is recommended in the UK Environment Agencies Pollution Prevention Guidelines Number 4 (PPG4) which can be accessed at http://publications.environment-agency.gov.uk/pdf/PMHO07068JGCL-E-E.pdf

Other British Water publications available at www.britishwater.co.uk are:
A. Code of Practice: Guide to the Installation of Sewage Treatment Systems
B. Code of Practice: A Guide for Users of Sewage Treatment Systems

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